By registering for an EWUA account online, you can view the status of your account balance, recent water use history, and make a credit card payment. There is a processing fee for the online payment service. The cost is 3% of the bill with a $3.25 minimum. These fees go to the processing companies, not EWUA. EWUA does not maintain your credit card information in our local data system.

Here is how.

**#1. Go to [https://eastsoundwater.epayub.com](https://eastsoundwater.epayub.com)** The below page will open up.

You will then have 3 options: SIGN IN, QUICK PAY or REGISTER FOR AN ACCOUNT

Quick Pay allows you to make a payment via credit card without registering and creating an online account. You must know your EWUA account number (not location ID) and your balance.

You must register for an account to view your water use history, and your current balance.
#2 If you choose to “register for an account”, the following screen will open and you will need to populate the designated fields. You will need a billing statement with you to insure you have the proper account name, and the 3 digit account number.

Populate all fields
When you enter the fields successfully you should get a confirmation notice. (Below)

#3 SIGN IN with your new USER NAME and PASSWORD (EWUA can not access either of these)

Below is the screen you will see with your service address. You have options to “PAY NOW”, VIEW DETAILED HISTORY, and REQUEST SERVICE. Explore your options with the following drop down menu’s and links.
#4 View Detailed History Link – brings up the below page where you can view your last 4 payments.
"Request Customer Support" Link will open the below page. Your request will be sent to EWUA as an email to an account checked during normal business days.
Pay Now Tab Opens this Payment Screen

Account Balance