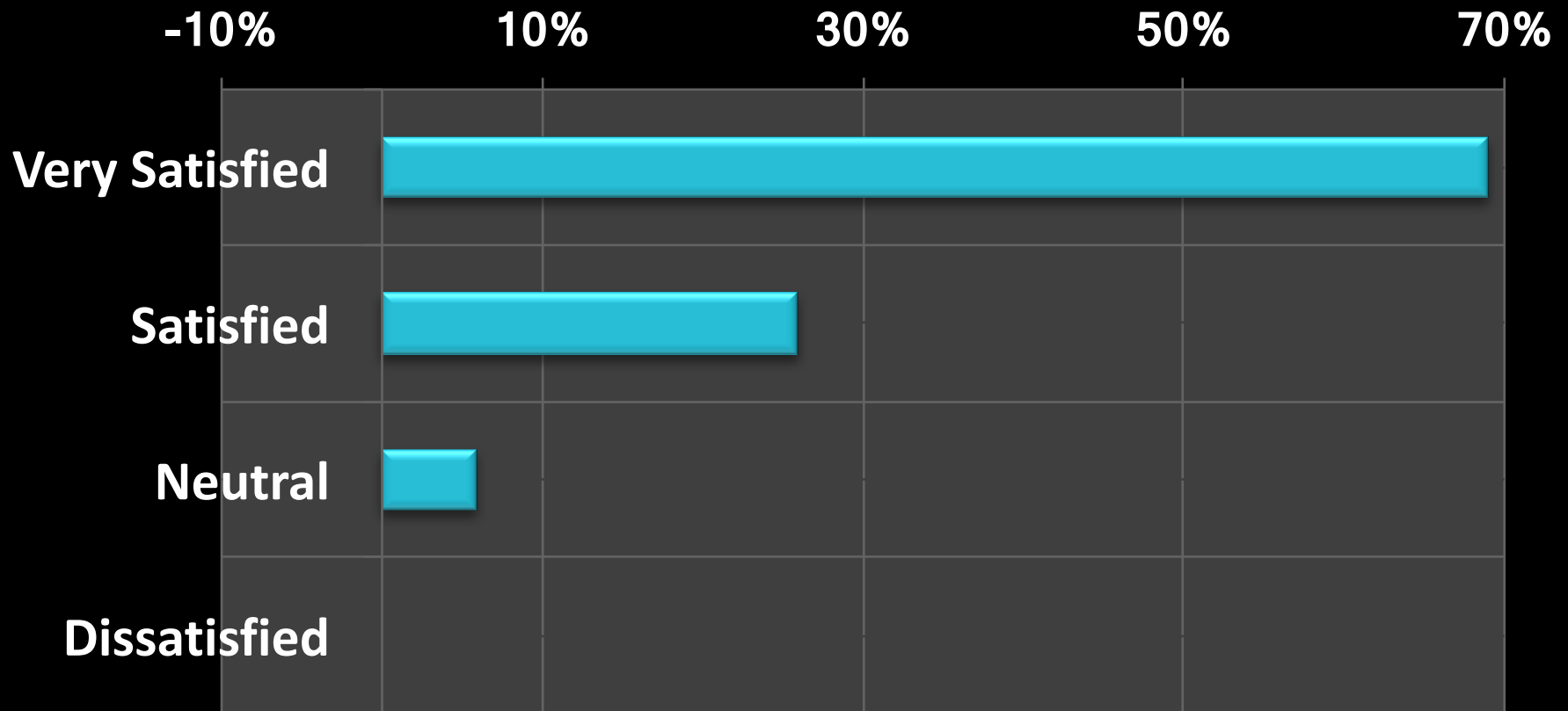




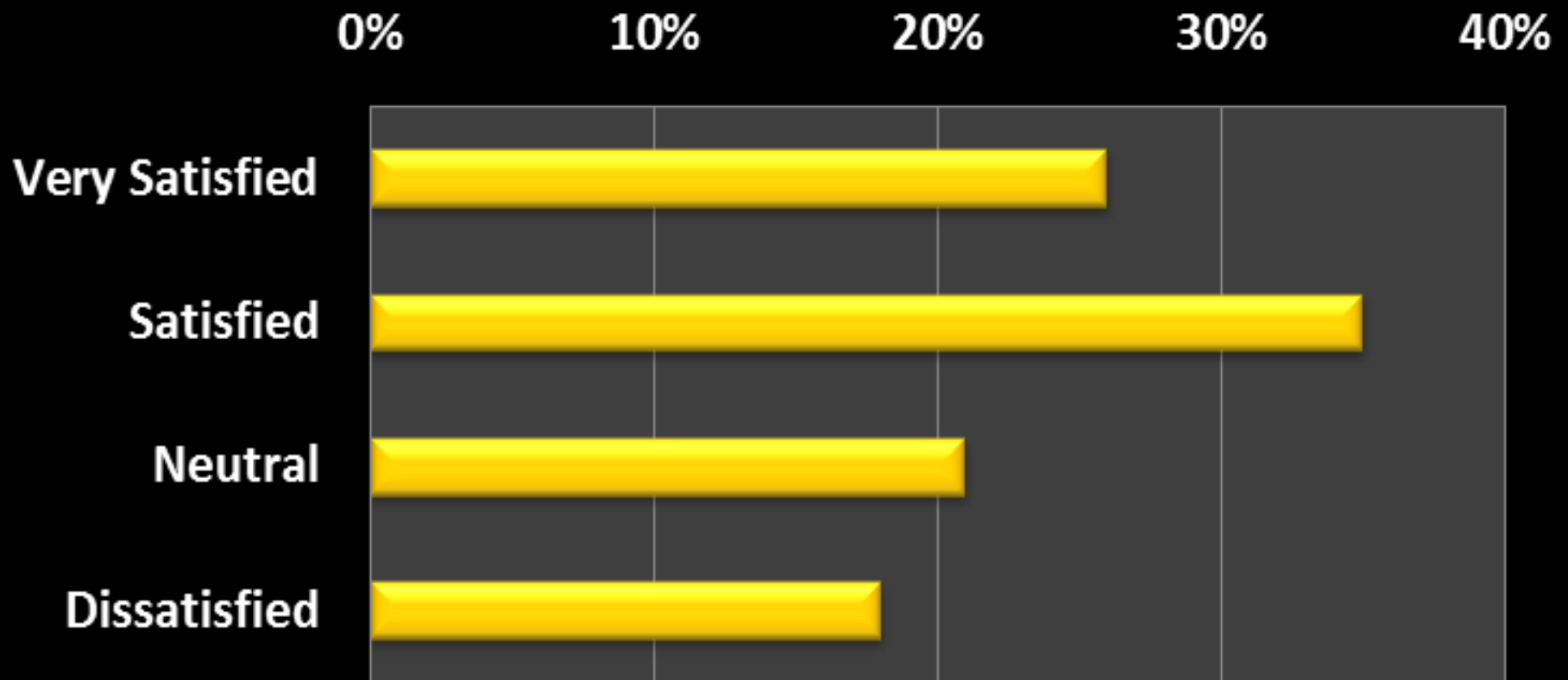
EWUA 2015 Annual Meeting

**EWUA Membership Survey
Results**

How satisfied are you with the **RELIABILITY** of your water service?



How satisfied are you with the QUALITY of your tap water?



How satisfied are you with the **SERVICE** you receive from your EWUA staff?

0% 10% 20% 30% 40% 50% 60% 70%

Very Satisfied



Satisfied



Neutral



Dissatisfied



How satisfied are you with the **COMMUNICATION** you receive from EWUA?

0% 10% 20% 30% 40% 50% 60%

Very Satisfied



Satisfied



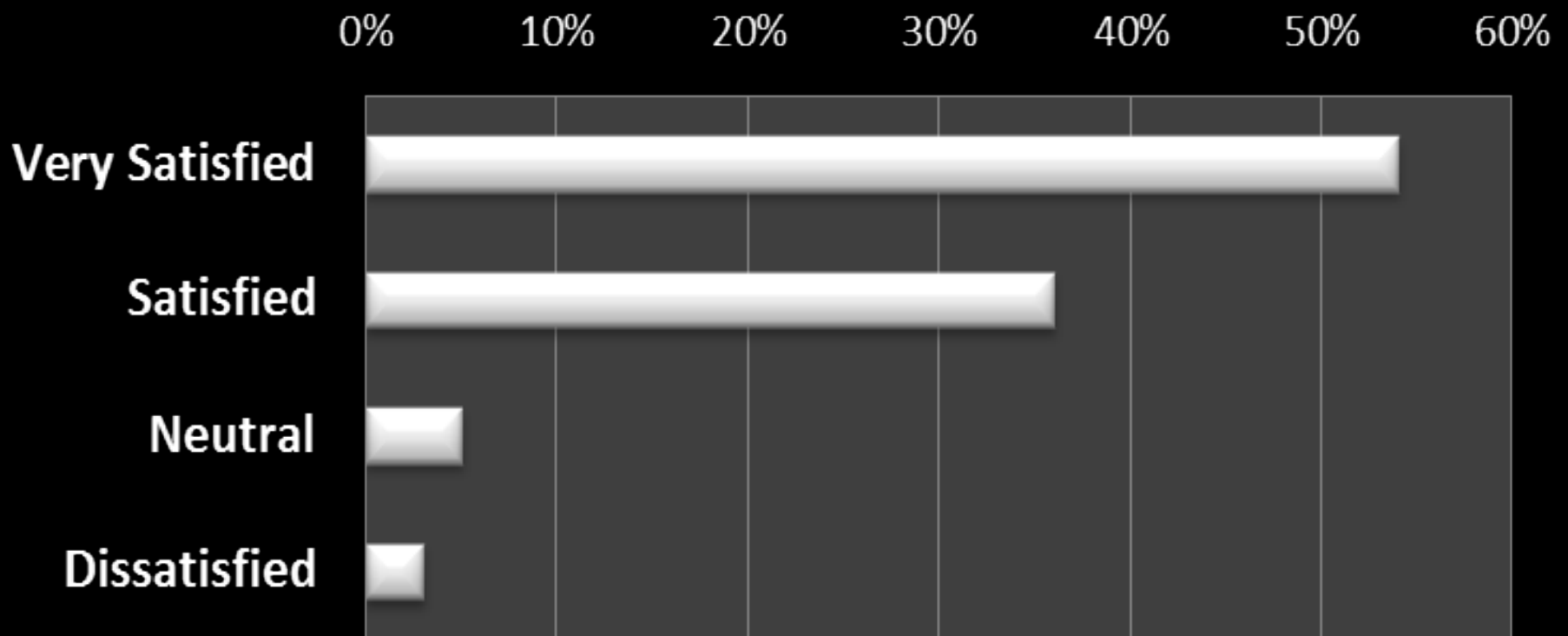
Neutral



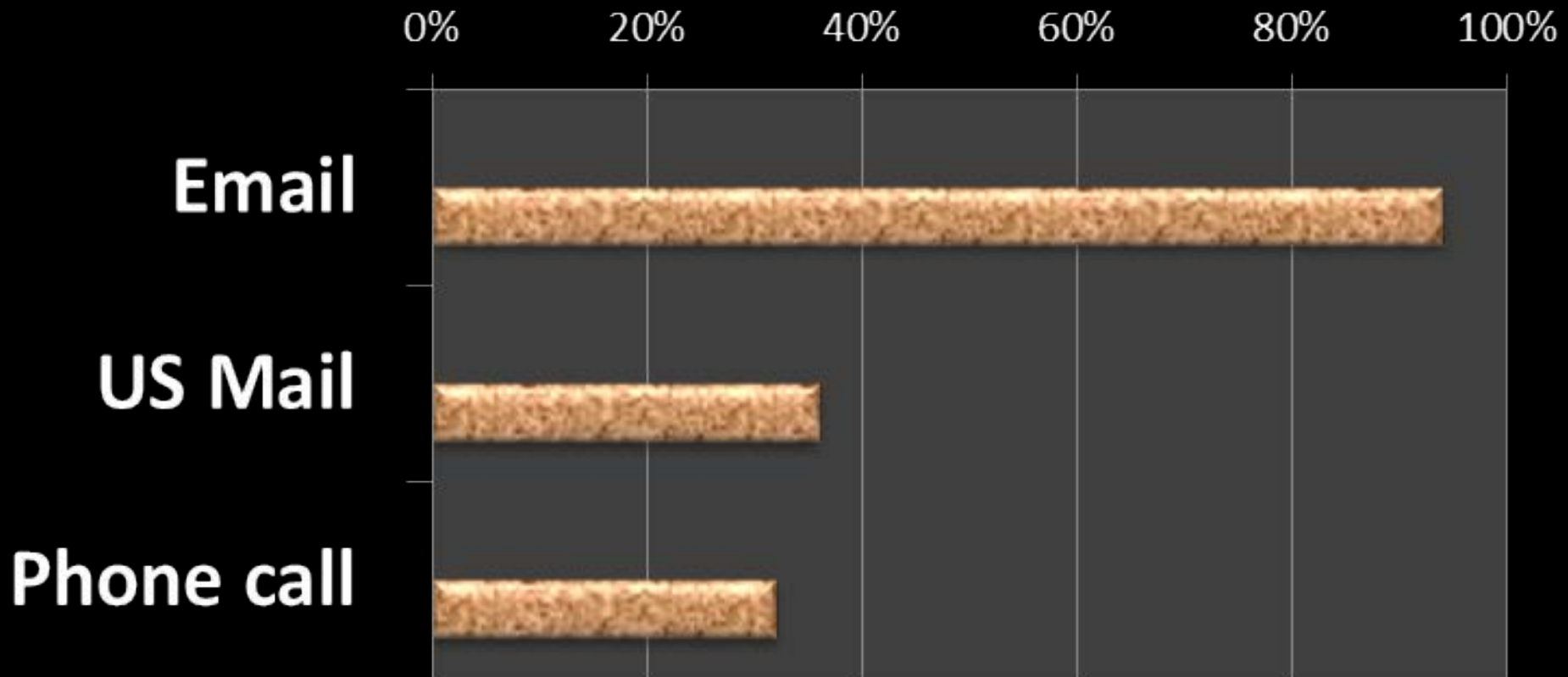
Dissatisfied



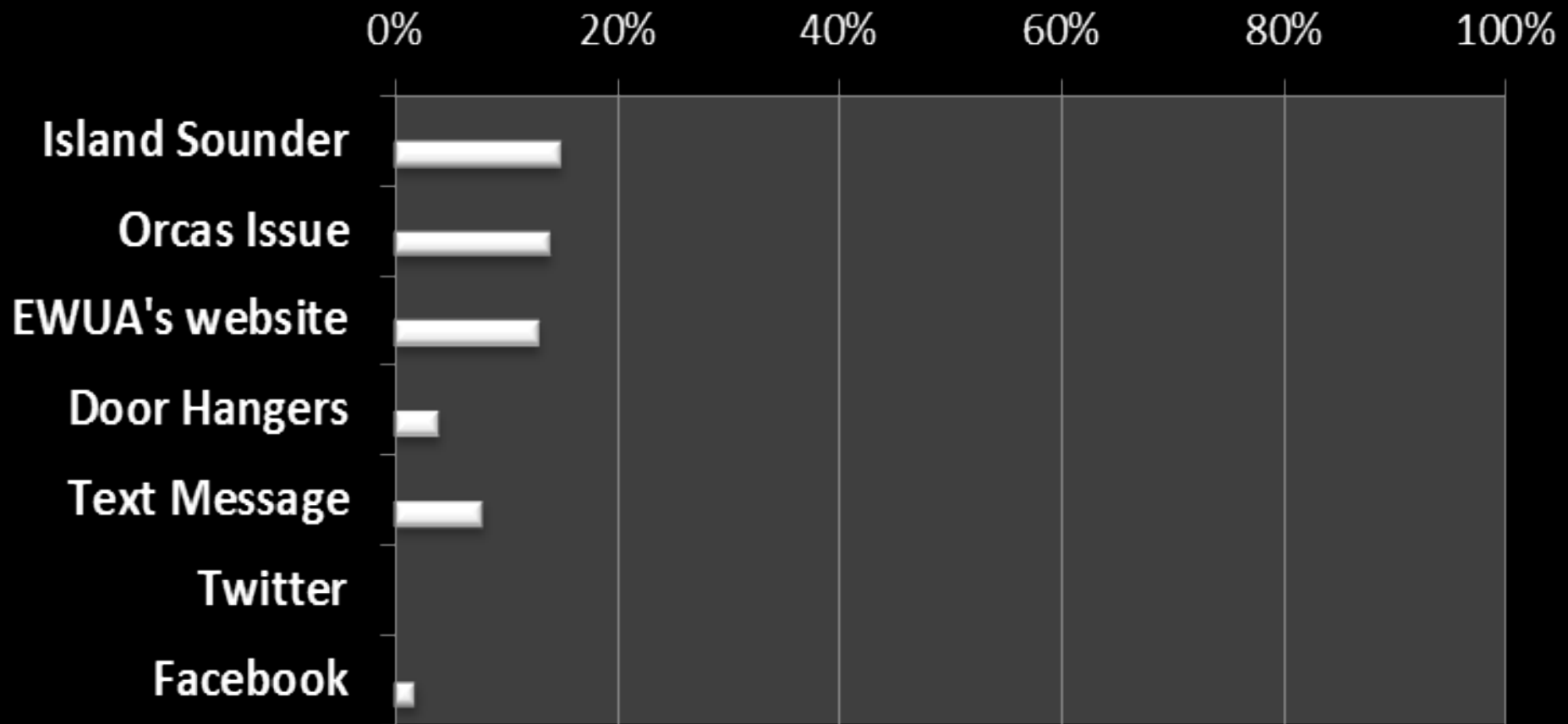
How satisfied are you with EWUA's efforts to inform you about **DISRUPTIONS** to your water service?



What methods are most effective for EWUA to communicate with you?



What methods are most effective for EWUA to communicate with you?



How many weeks per year do you reside in your Eastsound property?

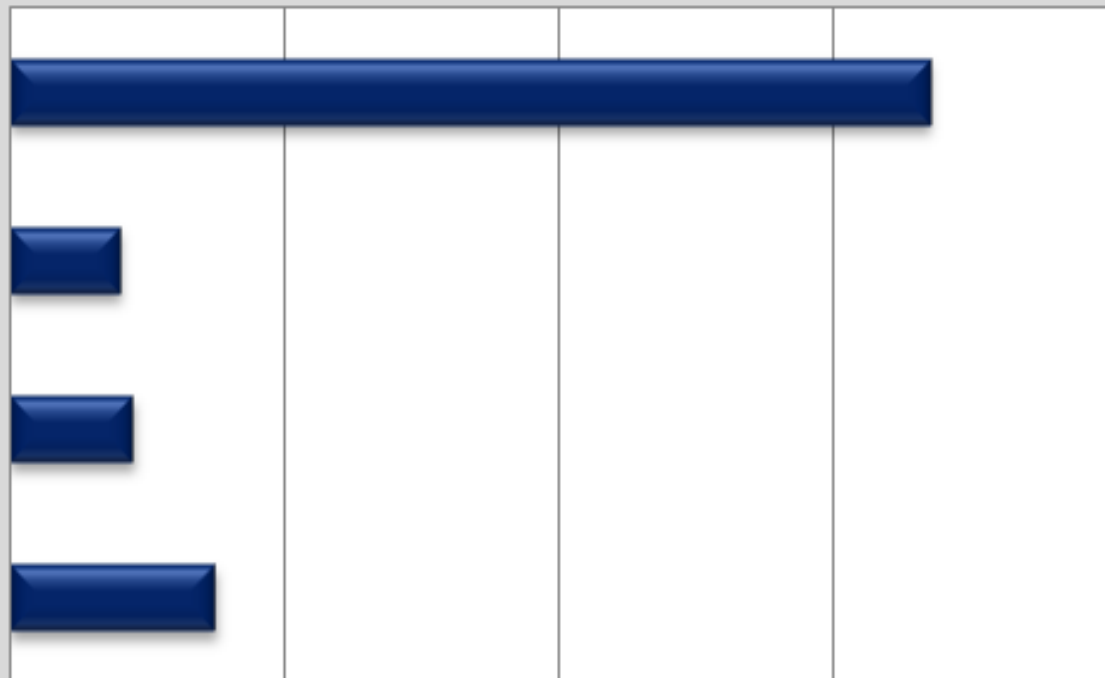
0% 20% 40% 60% 80%

More than 40 wks/yr

25 to 40 wks/yr

10 to 25 wks/yr

Less 10 wks/yr



How concerned are your about your WATER RATES?

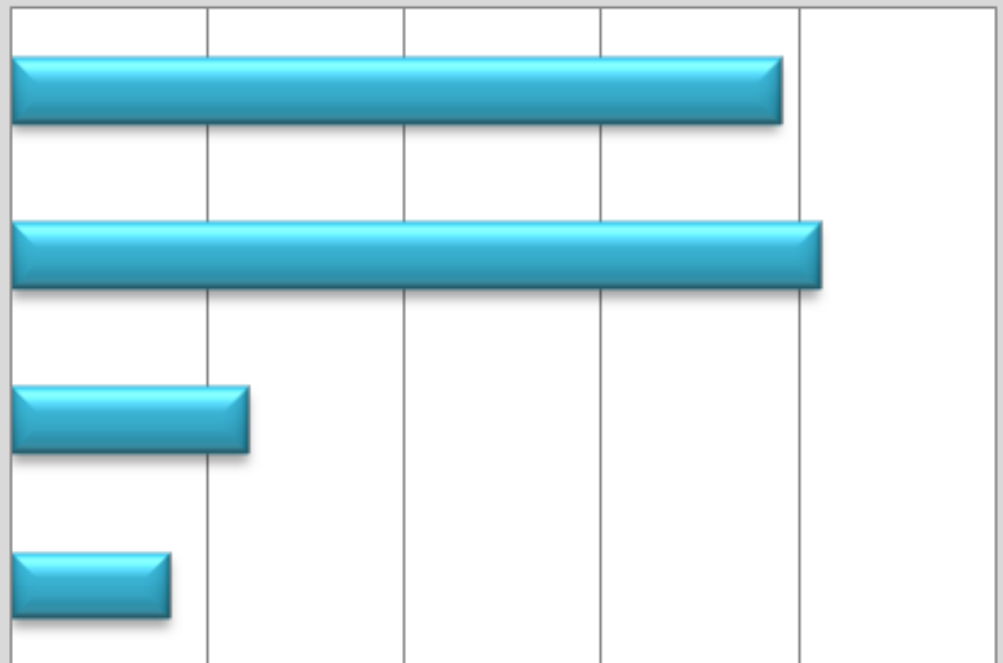
0% 10% 20% 30% 40% 50%

Highly Concerned.

Somewhat Concerned.

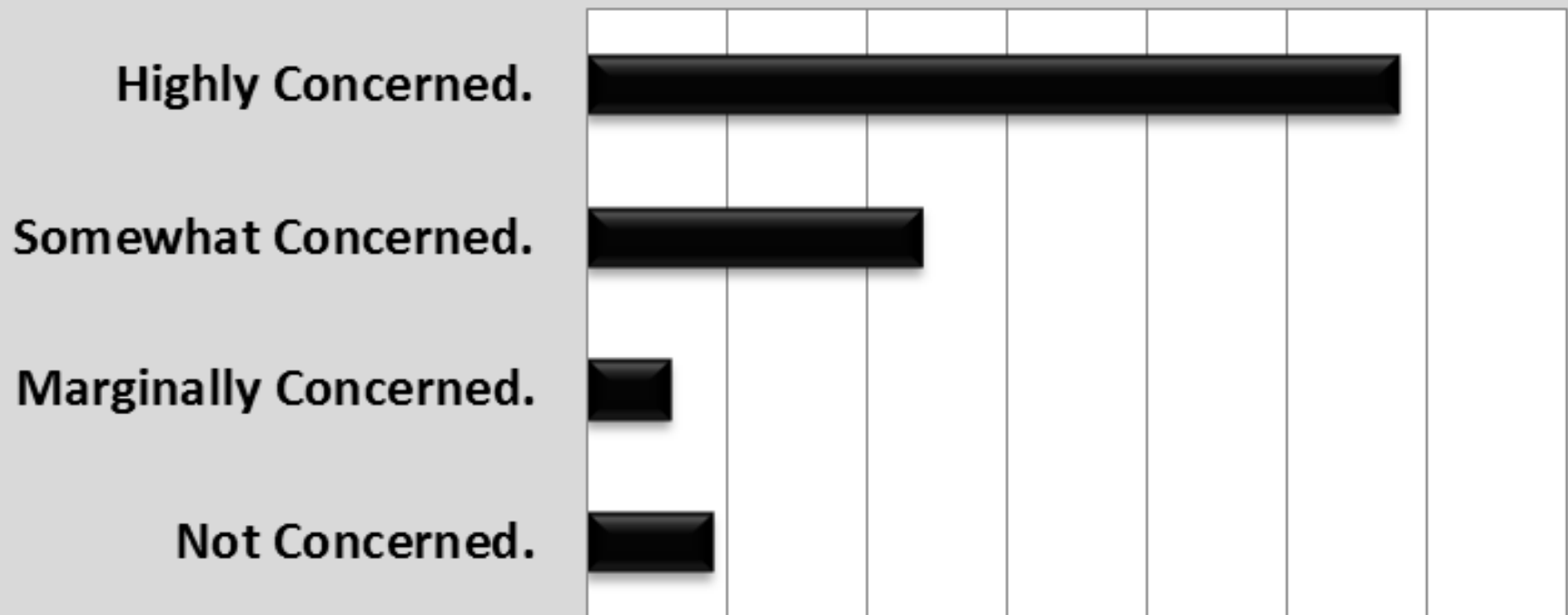
Marginally Concerned.

Not Concerned.



How concerned are you about your **WATER QUALITY?**

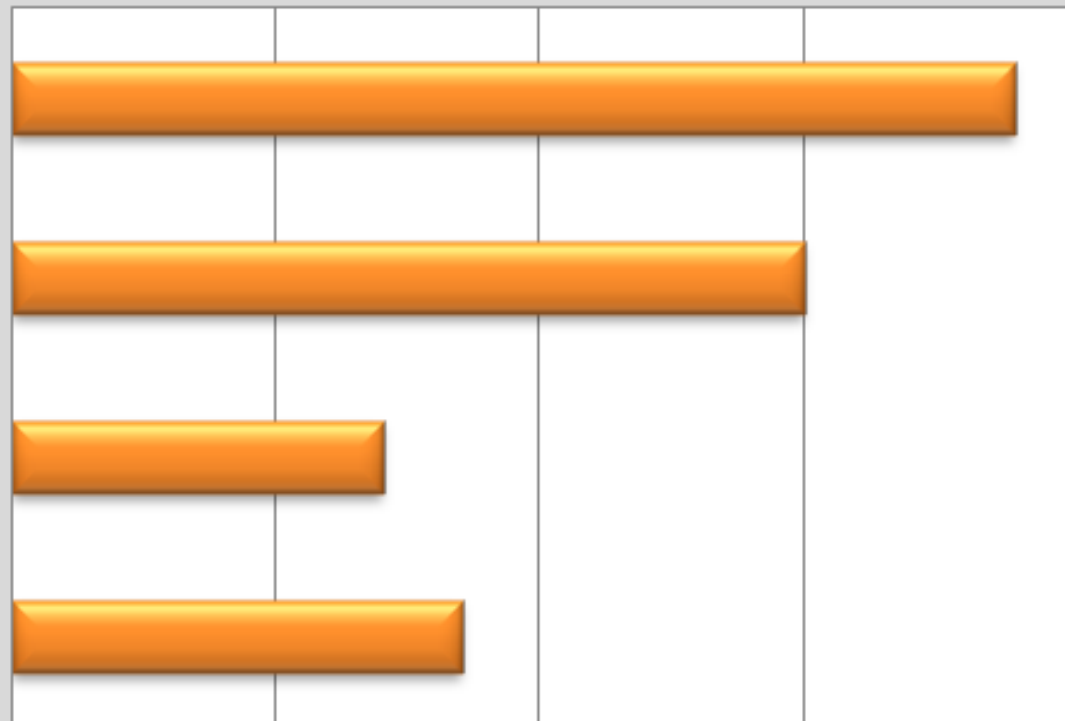
0% 10% 20% 30% 40% 50% 60% 70%



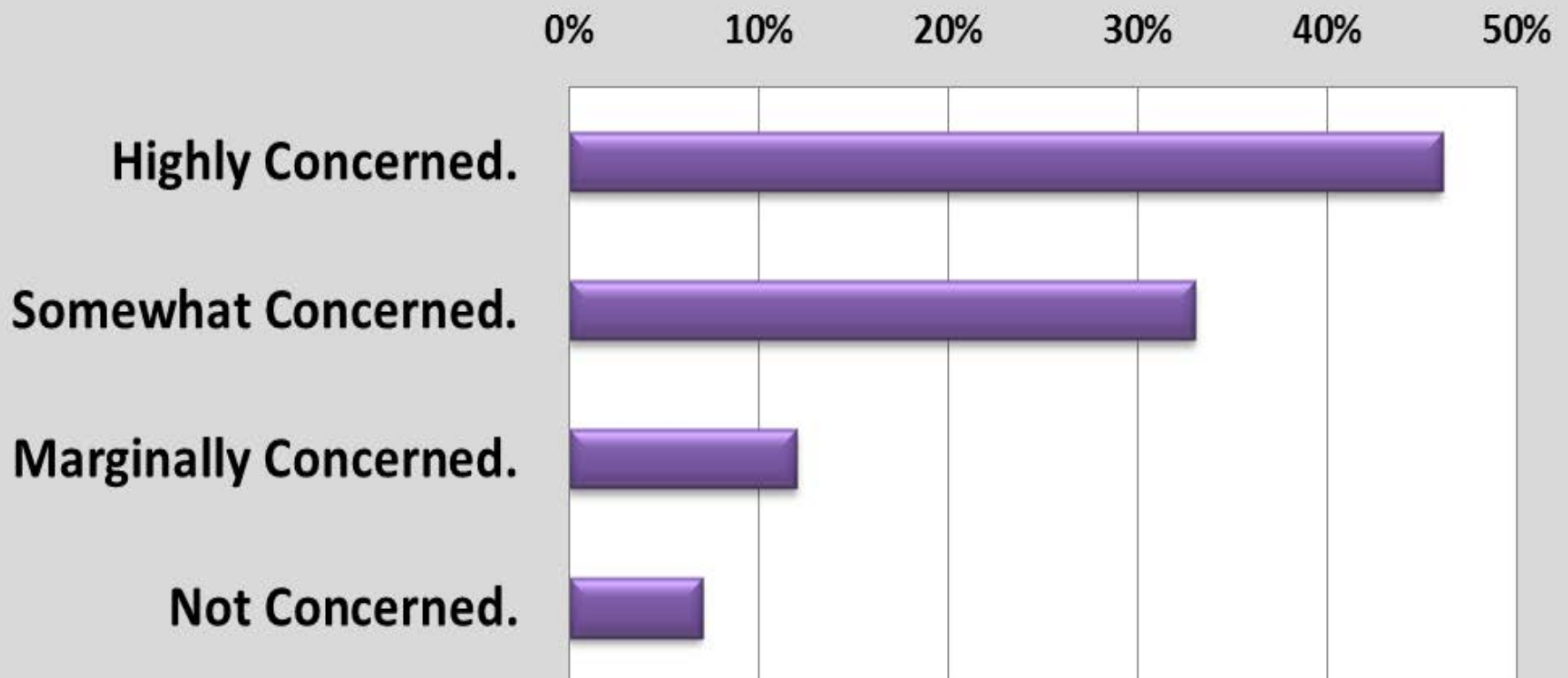
How concerned are you about how much water you use?

0% 10% 20% 30% 40%

Highly Concerned.
Somewhat Concerned.
Marginally Concerned.
Not Concerned.

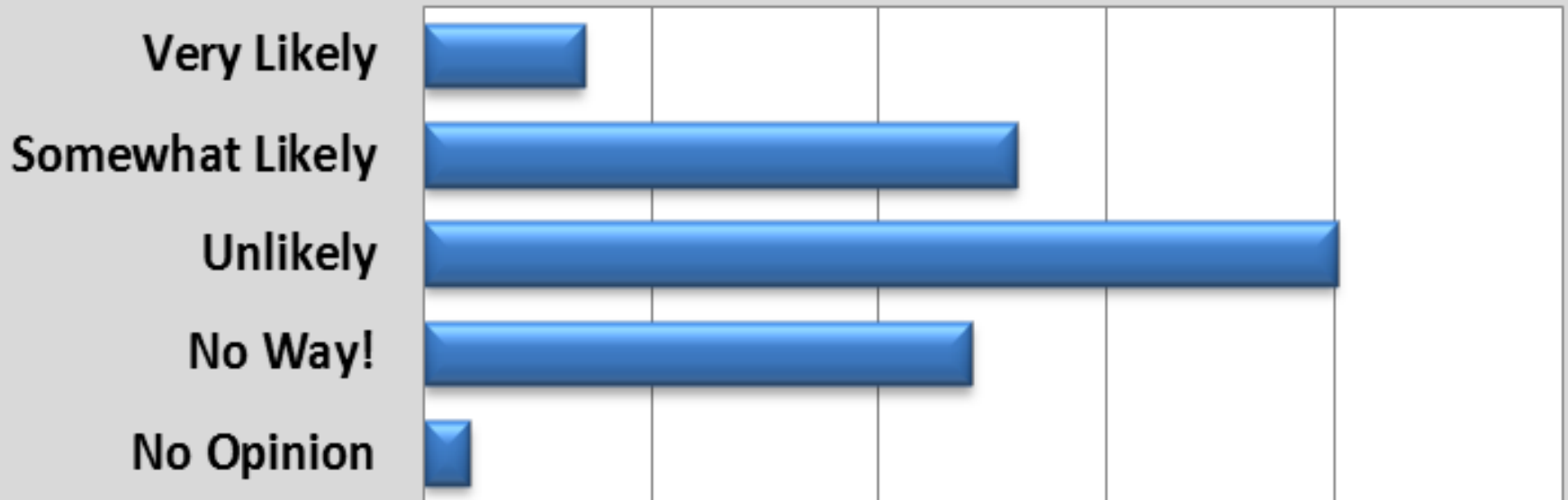


How concerned are you about the COMMUNITY'S WATER SUPPLY?



How likely are you to support a rate structure that encouraged conservation but cost you more?

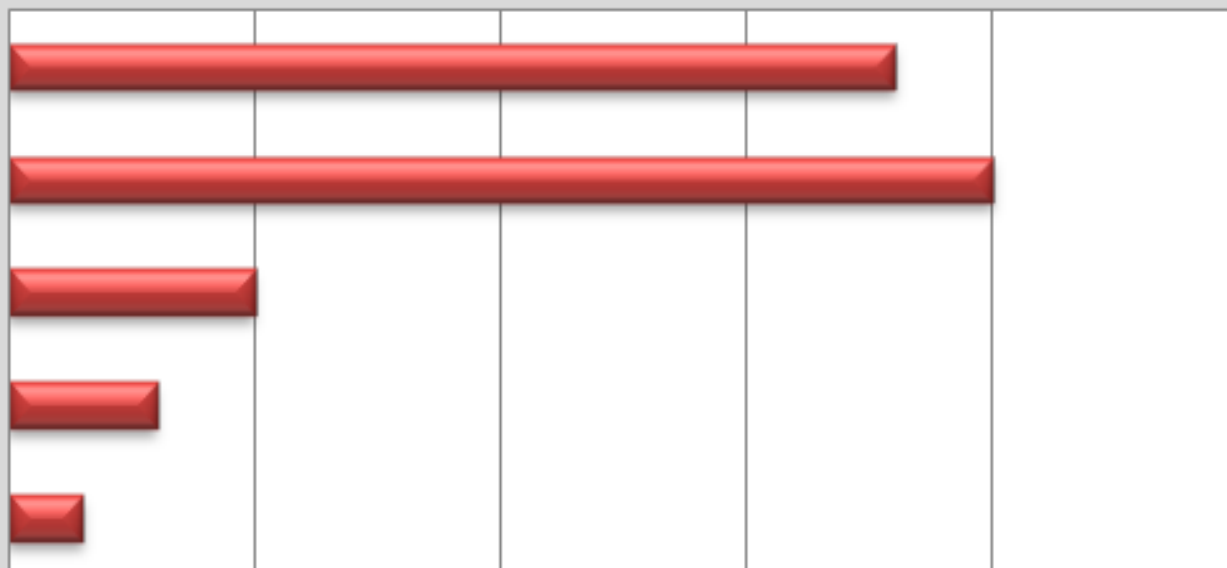
0% 10% 20% 30% 40% 50%



How important is it to you that EWUA's rate structure "encourage" water conservation?

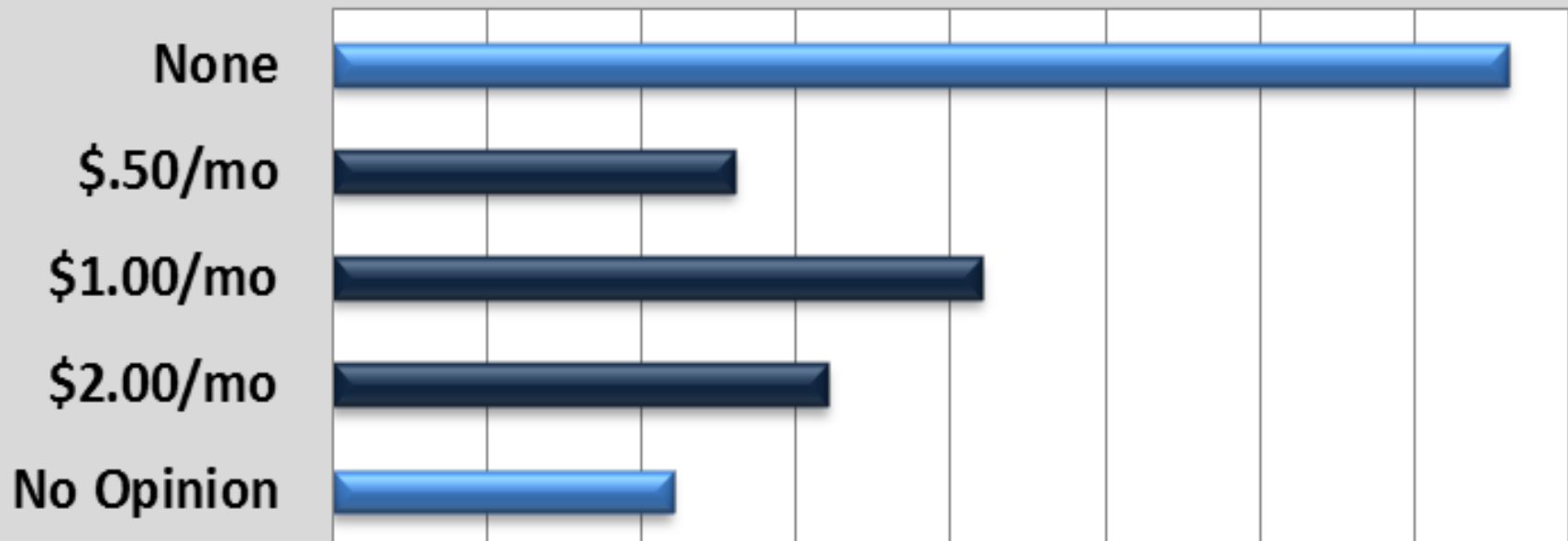
0% 10% 20% 30% 40% 50%

Very Important
Somewhat Important
Slightly Important
Not Important At All.
No Opinion

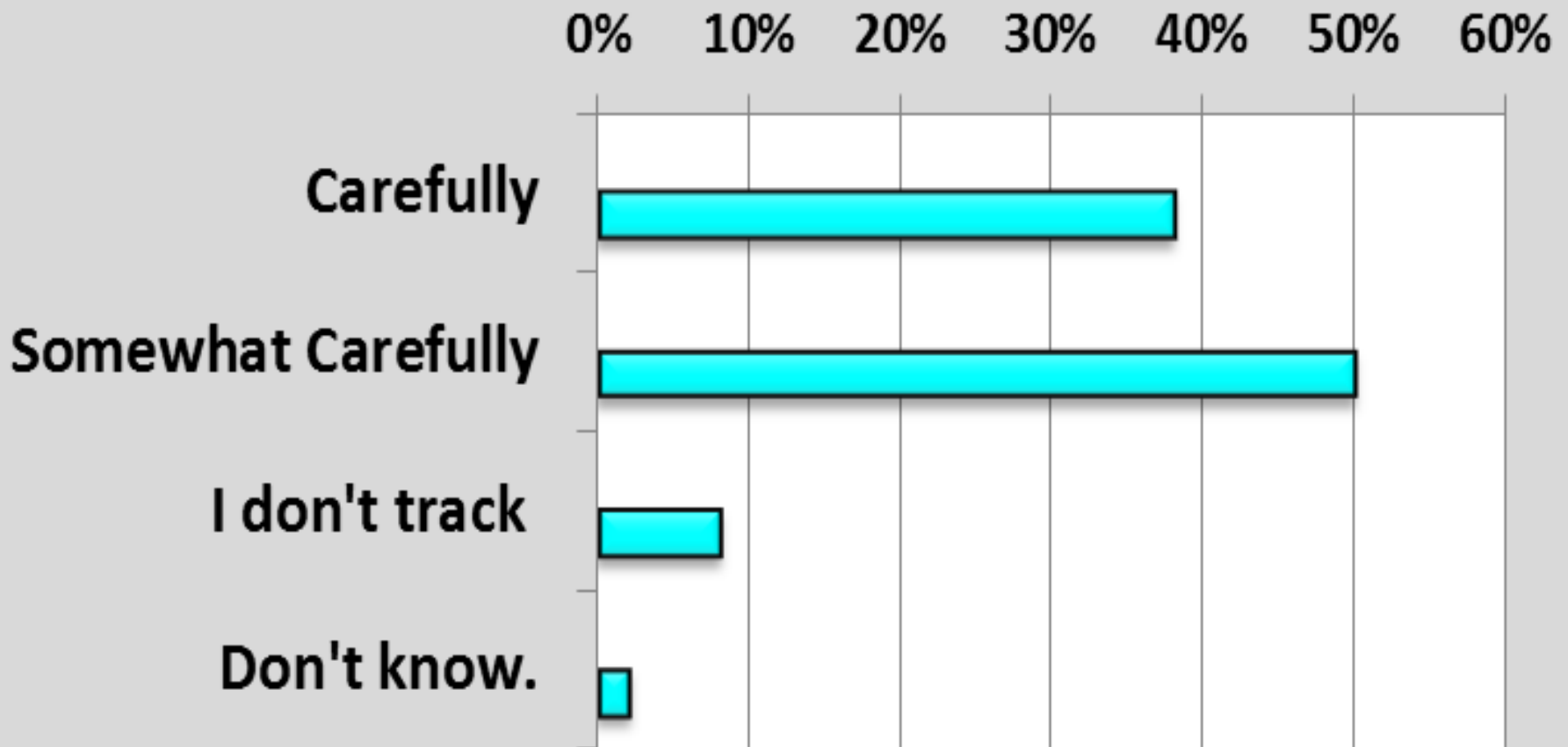


How much would you be willing to pay each month to support a water conservation?

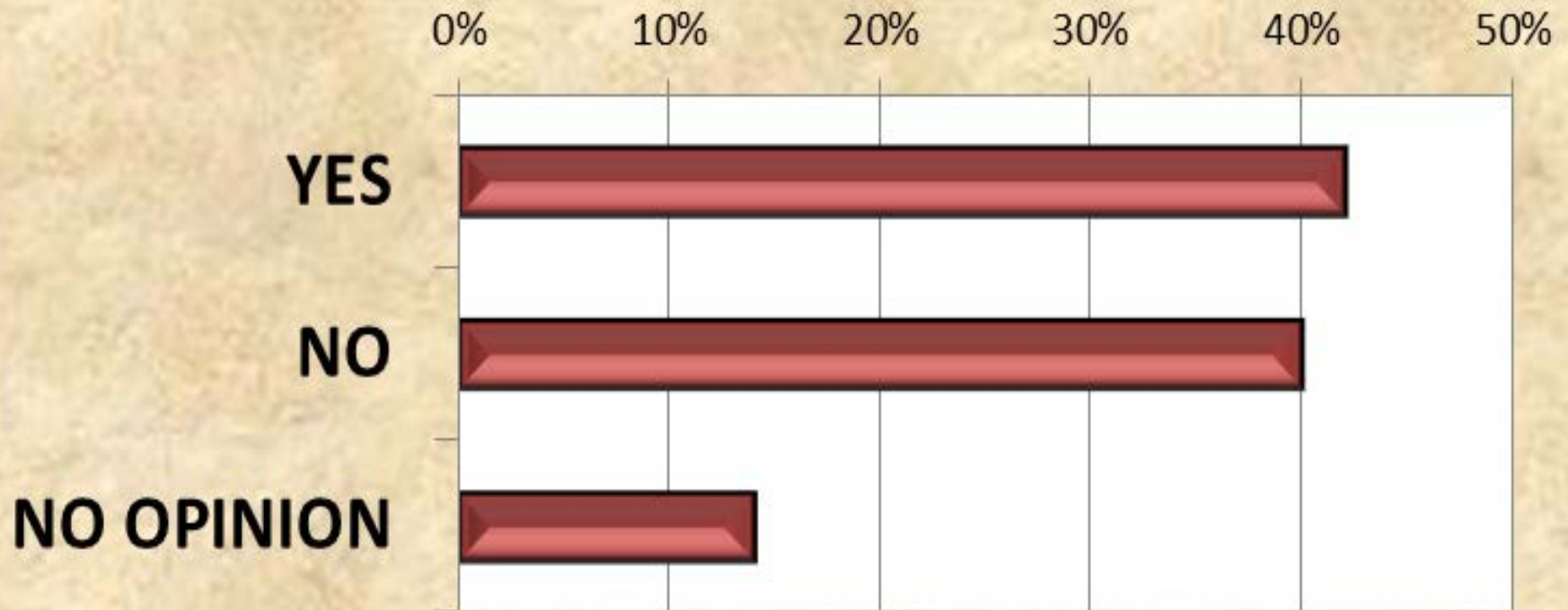
0% 5% 10% 15% 20% 25% 30% 35% 40%



How carefully do you track how much your household spends for water?



Should EWUA develop a special rate (funded by service fees) for low income households?



In many areas of the world where water supply cannot keep up with growing demand communities have turned towards recycling water that is discharged from waterwater (sewer) treatment plants. Treating this source through a “multi barrier system” uses the same technology as desalination (treating seawater), but with only 20% of the energy.

Eastsound Sewer District discharges over 100,000 gal/day of thoroughly clear, chlorinated water into the Sound. That's enough water to support 400 homes. Conceptually EWUA could treat this discharge to potable water standards. While there is nowhere in Washington State that this technology has been implemented, there are water treatment plants in drought stricken California and Texas and New Mexico that are current recycling water in this way.

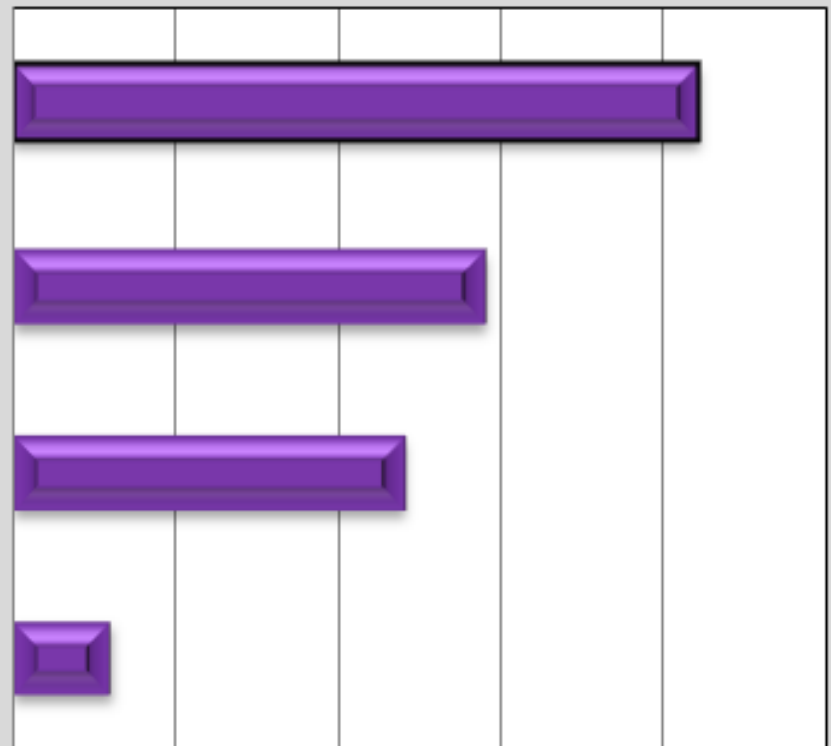
Recycled Waste Water

Sounds like an interesting option worth considering if cost effective.

Not my first water source choice, but I'd be open to learning more.

Only if needed as a last resort.

Yuck, I'd rather do with less water.



0% 10% 20% 30% 40% 50%