EWUA 2015 Annual Meeting

EWUA Membership Survey Results
How satisfied are you with the RELIABILITY of your water service?
How satisfied are you with the QUALITY of your tap water?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
How satisfied are you with the SERVICE you receive from your EWUA staff?
How satisfied are you with the COMMUNICATION you receive from EWUA?
How satisfied are you with EWUA's efforts to inform you about DISRUPTIONS to your water service?
What methods are most effective for EWUA to communicate with you?

- Email
- US Mail
- Phone call
What methods are most effective for EWUA to communicate with you?

- Island Sounder
- Orcas Issue
- EWUA's website
- Door Hangers
- Text Message
- Twitter
- Facebook
How many weeks per year do you reside in your Eastsound property?

- More than 40 wks/yr: 80%
- 25 to 40 wks/yr: 60%
- 10 to 25 wks/yr: 40%
- Less 10 wks/yr: 20%
How concerned are you about your WATER RATES?

- Highly Concerned: 40% to 50%
- Somewhat Concerned: More than 30% but less than 40%
- Marginally Concerned: Approximately 20% to 30%
- Not Concerned: Less than 20%
How concerned are you about your WATER QUALITY?

- Highly Concerned: 70%
- Somewhat Concerned: 40%
- Marginally Concerned: 10%
- Not Concerned: 0%
How concerned are you about how much water you use?

- Highly Concerned:
- Somewhat Concerned:
- Marginally Concerned:
- Not Concerned:
How concerned are you about the COMMUNITY's WATER SUPPLY?

- Highly Concerned: 40%
- Somewhat Concerned: 30%
- Marginally Concerned: 10%
- Not Concerned: 0%
How likely are you to support a rate structure that encouraged conservation but cost you more?

- Very Likely
- Somewhat Likely
- Unlikely
- No Way!
- No Opinion
How important is it to you that EWUA's rate structure "encourage" water conservation?
How much would you be willing to pay each month to support a water conservation?

- None
- $.50/mo
- $1.00/mo
- $2.00/mo
- No Opinion
How carefully do you track how much your household spends for water?

- Carefully: 40%
- Somewhat Carefully: 50%
- I don't track: 10%
- Don't know: 0%
Should EWUA develop a special rate (funded by service fees) for low income households?

- Yes: 40%
- No: 50%
- No Opinion: 10%
In many areas of the world where water supply cannot keep up with growing demand communities have turned towards recycling water that is discharged from wastewater (sewer) treatment plants. Treating this source through a “multi barrier system” uses the same technology as desalination (treating seawater), but with only 20% of the energy.
Eastsound Sewer District discharges over 100,000 gal/day of thoroughly clear, chlorinated water into the Sound. That’s enough water to support 400 homes. Conceptually EWUA could treat this discharge to potable water standards. While there is nowhere in Washington State that this technology has been implemented, there are water treatment plants in drought stricken California and Texas and New Mexico that are current recycling water in this way.
Recycled Waste Water

Sounds like an interesting option worth considering if cost effective.

Not my first water source choice, but I’d be open to learning more.

Only if needed as a last resort.

Yuck, I’d rather do with less water.