Member Engagement Process Follow Up

- Section #1 13 recommendation that received support from 50% of participants.

Section #2 recommendations w/ less than 50% support.
Board in process of extensive capital needs assessment, and associated funding requirements.

Initial finds suggest membership fees will NOT generate revenue to maintain and grow system.
Capital Needs vs Revenue Study
2018 Board Work Plan includes full bylaws and conditions of service review/update.
Staff and Rate Committee considered wide range of rate structure options
Rate Committee reviewed service class water use and revenue, and how revenue is allocated to capital and operating budget.
Service Class Balance

- NR: 29% water use, 29% revenue
- RES: 55% water use, 57% revenue
- MU: 16% water use, 14% revenue
Board considering new membership policies for ERU requirements and change of use thresholds that would trigger membership upgrades.
Board developing plan to build review of ERU needs based on actual use into new membership payment plan.
New Site is up and current.

Developing a “paperless” membership application, approval, and transfer process
Eastsound Water Users Association
Service you can trust. Water you can depend on.

Proposed New Rate Structure Presentation
by Paul Kamin | Dec 18, 2017
New Rate Structure Proposal
Shared at Annual Meeting At the Dec 14th annual meeting there was a presentation and discussion of a new rate structure proposal.

Tips to save water and cut your water bills in half.
by Paul Kamin | Dec 10, 2017
Eastsound Water's new rate structure proposal is a significant change from the current rate structure that has existed since 2004.

2017 Annual Meeting Reminder
by Paul Kamin | Dec 10, 2017
EWUA 2017 Annual Meeting REMINDER
Eastsound Water is hosting a membership meeting on Thursday Dec 14th between 6:30pm and 8:00pm at the
Eye On Water Service

Leaks
No leak detected. Great job!

At a Glance
566 Last 7 days gallons
474 Previous 7 days gallons
92 30 Day Average gallons

20% increase

Your Meter
Your meter measures the quantity of water used in your household. Flow is measured electronically at hourly intervals, and updated every 24 hours for billing and leak detection.

Read Frequency
Daily

Meter Read:
8:59 PM on Jan 2
118698.90000 GAI

Print/Download
Monthly 2017

More Options
Controversial 2016 rate structure was rescinded.

Rate Committee reviewed multiple “3rd party” rate studies and chose invest time in “in house” process.

New structure, developed by volunteer committee has been proposed.


- Proposed rate structure de-couples ERU's from service fees.
- ERU’s required part of DOH water system planning.
- ERU’s integral to Bylaws. (Bylaws also scheduled for review)
- ERU requirements being reviewed.
Rate Committee Explored in Depth. Decided not to incorporate.
No Change in Policy.

Bylaws state that at time of sale a new membership agreement is written for the new property owner, and that policies at time of sale apply to the new membership.
#12/13 Evaluate all commercial users’ water use history and contribute their surplus fees to the cost of buying more ERU,s and offer discount to cost of additional ERU's

- Issue still under consideration.
Monthly service fees ARE only used for operating costs, not capital expansion.

Association does not have bonding powers.
Recommendations that did not receive at least 50% support from group.
Consider variable (lower) season per gallon charge based on when Purdue Lake is overflowing

- Rate Committee explored seasonal rate structure extensively.

- Not included in initial role out of new rate structure but specifically included in future option.
Rate structure should be tiered to encourage conservation, but not punitive.

- Rate Committee explored tiered rate structure extensively.
- All components of new rate structure have a conservation component.
- Max consumption fee changes from $20/1000 gal to $4/1000 gal.
Charge for each gallon of use starting at ZERO. Charge same rate for all members. Concept also includes a base fee for all members. NO conservation tier.

- Proposed rate structure
  - charges for EVERY GAL.
  - applies exactly the same to all members.
  - has minimum base fee for all members.
  - has no tiers.
Scale residential connection (membership) fee based on number of bedrooms for low income housing

- Concept under consideration. Study underway of “very small homes”, and their water use compared to single family home average.
Pay per use straight across the board. (all fees collected on cost per gal?)

- Rate Committee explored extensively.

- Determined such a structure would not provide adequately predictable revenue for smooth system operations.
Board should maintain the principle that if a user uses 1% of production that that member's equity (capital investment) in the association be equal to 1%.

- Rate Committee priorities included concept of equal fee for equal use across service classes.
Comments ?